Proceedings of Pre Bid Meeting (Tender 3)

The tender pre-bid meeting was held on 14.09.2015 at the Directorate of Extension Education, TNAU, Coimbatore for procurement of various software and cloud hosting for the implementation of NADP Project on "Invigorating Extension through ICT Tools" as per the tender notification called by this directorate on 02.09.2015.

On behalf of the tender technical committee Dr. N. Anandaraja, Assistant Professor (AEX) and Principal Investigator of the scheme has explained the tender specifications, tender mandatory requirements includes bid security, compliance statement and qualification criteria etc.

Accordingly, the representatives of the different firms were requested to get their doubts clarified pertaining to the following tender:

Tender 3: Cloud Hosting of Entire Knowledge Repository

Number of firms participated: Nine firms

1. Mr. P. Vaithiya Subramaniyam, Techmindus Technology Solutions, 5 Rajivgandhi Salai, Taramani, STPI, Chennai - 600 113.

2. Mr. Tamilarasan, SS Tech, 10, VSA Commercial Complex, Omalur Main Road, Salem - 636 004.

3. Mr. A. Karthick, Ctrl S Data Center Ltd., 31 A, Cathetral garden Road, Nungambakkam, Chennai - 600 034.

4. Mr. G. Parvathi, Aveon Infotech Pvt Ltd., #33, Kathir Avenue, Andal Street, Hopes College, Peelamedu, Coimbatore - 641004.

5. Mr. P. Rajkumar, AES Technologies India Pvt Ltd., 5030, Sreevatsa Center, GN mills road, Coimbatore - 641 029.

6. Mr. R. Ramakrishnan, Indiyaa.com (Big Cloud CMS), No: 135A, 60-feet road, Rahmath Nagar, Palyamkottai, Tirunelveli - 627 011.

7. Mr. R. Anandkumar, ESDS Software solutions pvt Ltd., #12/3, H.C. Chambers-G-2. Infancy road cross, Bangalore 560 001.

8. Mr. J. Mohankumar, B Works Tech Labs, A2, Hudco colongy, Opp to Krishnammal College, Peelamedu, Coimbatore - 641 004.

9. Mr. Saravanan K. Pounaj, Bharti Airtel Ltd., # 101, Santhome High Road, Ground floor, Oceanic Towers, Chennai - 600 026.

Issues 1: Is the help desk should be in TNAU campus or the Service provider Locality?

The 24x7 help desk should be in the service provider locality and accessible to TNAU faculty 24x7. A responsible person with contact details should be provided by the service provider.

Issues 2: How often cloud server data should be taken?

At regular point of interval through given output disk.

Issues 3: Shall we avail combination of cloud service providers?

No, Only one service provider has to support all our requirements.

Issues 4: Whether to keep the servers ready for auto scaling?

The existing technical specifications are sufficient for auto scaling and the service provider has to keep spare server capacity whenever needed.

Issues 5: Is the Multifactor authentication necessary?

Yes, Multifactor authenticity is necessary, two factor authentication have to be provided.

Issue 6: What is the procedure for calculating Multifactor authenticity?

The SLA procedure is calculated on annual basis with upstream of 99.99% and the SLA should include two factor authentications.

Issue 7: Will you allow the cloud hosting outside India?

The servers can be hosted and maintained for minimum 3 years compute cloud in India or Asia Pacific region – Singapore/Hong Kong, etc. with CDN in India, preferably in Chennai or Tamil Nadu location.

Issue 8: Who own the commercial OS, database, app license?

The service provider must have licensed version of operating system, database management and application license. Service provider must give 24x7 help desk support, if any problem arises. TNAU should own the commercial OS, database, app license or whatever licenses involved.

Issue 9: Please clarify the 100 Mbps dedicated Internet required?

Yes, It is 100 Mbps with 1:1

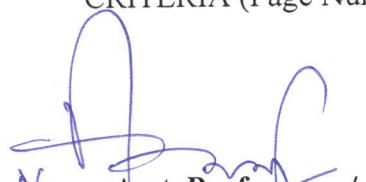**Issue 10: Whether the cost of setup, migration, maintenance of hosting supported for 3 years?**

Cost includes for set up, migration and maintenance of cloud space for three years.
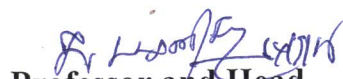
Issue 11: What is the scope beyond three years?

This tender is part of NADP project for a period of three years time. After three years, it may continue depending upon financial support assured by the Government.

Issue 12: Is there any specific terms of qualification criteria?

Kindly refer the tender document SECTION VI-A of QUALIFICATION CRITERIA (Page Number 33)

N.

**Asst. Prof
(Agrl. Extn.)
& PI of the Project**

**Professor and Head
(Training Division)**

/ **Director of Extension Education
&
Chairman of Technical
Committee**